



VIP Customer Relationship Manager (m/f)

We are Whow Games

In the heart of Hamburg City, your new job is waiting for you - including startup feeling. Together with 50 colleagues, you work to bring the glamour and entertainment of Las Vegas to Europe - with our successful Social Casino on Jackpot.de. From slot machines to table games, our players can experience the entire entertainment experience of the largest casinos in the world for free on their smartphone, tablet or PC.

Who are we looking for?

To strengthen our VIP team, we are looking for an experienced **VIP Customer Relationship Manager (m/f)**. Do you love to take care of the concerns and problems of the best players and to accompany them on their way to a solution? Do you also have the ability to build a good relationship with them? Then we are looking for you for our Hamburg Game Factory! Full time and preferably ASAP.

Your responsibilities:

- You are in direct contact with our VIP players and build a personal bond with them
- You help our VIP players to solve their problems or come up with solutions for them and / or the product team
- You create, along with us, great events for the VIP players and guide their implementation
- You plan and create content and distribute it on our online platforms, where you are actively interacting with our players

What you bring:

- You are very good with people and even difficult personalities are no problem for you
- Your spoken and written German and English is very good; other languages are an advantage (ES/IT/FR/PL/RU)
- You have experience in Community Management and Social Media
- You are always up to date concerning Internet-Trends
- You have very good rhetorical skills

In addition to start-up flair and exciting tasks, we offer:

- A great time in a rapidly growing company
- Flexible working hours and home office
- Regular company events
- Fruit, drinks and meal allowances
- Regular development trainings

Interessiert? Dann freuen wir uns auf deine Bewerbung! Bitte sende deine Unterlagen an:

jobs@whow.net